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Plan of Correction (PoC) Development

A3L Keeps you Survey-Ready... Every Day

■ Overview

An onsite survey highlights both your strengths and areas for growth, but the real progress starts after the survey. A3L helps you turn survey findings into a clear, effective Plan of Correction (PoC) that not only meets regulatory requirements but strengthens your operations.

We guide your team in developing targeted, practical solutions that resolve deficiencies, reduce risk, and support long-term compliance. More than a checklist, a well-crafted PoC becomes a roadmap for improvement and a tool for building a culture of accountability and excellence.

■ Our Approach

- **Analyze Survey Findings:** We start by reviewing your accreditation survey report in detail. Our experts break down each citation and identify the root causes of deficiencies.
- **Design Targeted Solutions:** We work closely with your team to prioritize findings and develop practical, facility-specific solutions. Through collaborative sessions, we ensure that every recommendation fits your organization's structure, workflow, and culture.
- **Define Clear Action Steps:** For each survey finding, we outline SMART action plans: Specific, Measurable, Achievable, Relevant, and Time-bound. Each plan identifies responsible parties, defined timelines, and outcomes that can be tracked and verified.
- **Support Communication:** We provide communication tools, staff training resources, and leadership guidance to help your team understand and adopt changes with clarity and purpose.
- **Track and Evaluate Progress:** Every PoC requires ongoing monitoring to ensure corrective actions are carried out effectively and produce the intended results. We help your facility develop easy-to-use tracking tools that support both internal oversight and external review requirements.

■ Benefits

- Respond to Medicare and accreditation survey findings with clarity and confidence.
- Implement targeted and measurable improvements that drive real results.
- Equip your team to embrace change and maintain long-term progress.
- Protect your organization's reputation and ensure ongoing compliance.